

The tools you need to

Reach her first

SMS & Video Chat

Website Chat Widget

Physician Approved
Content

Real-Time Translations

HOPESYNC

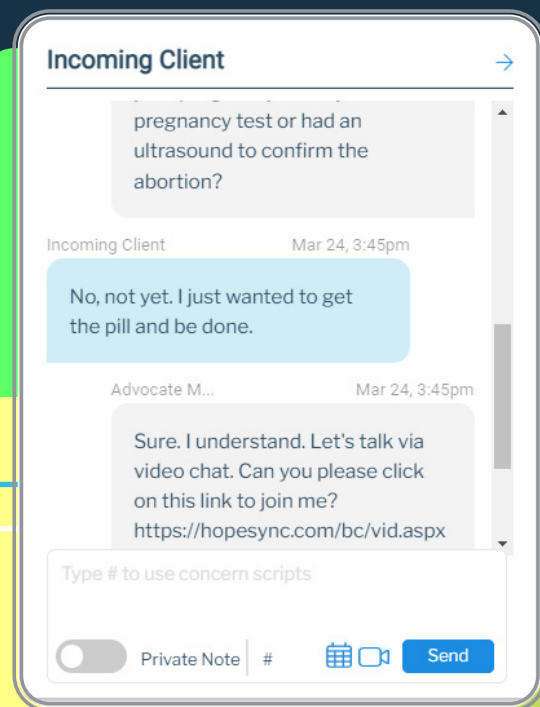
www.HopeSync.com • help@hopesync.com

Your clients are on their phones. You can be there too.

HopeSync, in partnership with Infinite Worth, gives you the tools and coverage to provide live support 24/7. The abortion-vulnerable women in your area can be met **in their time of need**. Almost 50% of client-initiated conversations start after standard hours.

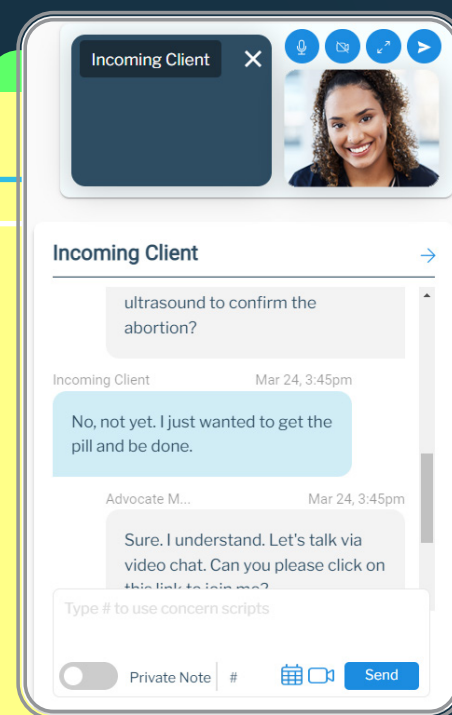
Using the mobile messaging and app-less video chat, your center can also reach new clients **right where they are**. Women facing unplanned pregnancies immediately grab their phones to search for help online. Your advocates and the Infinite Worth Nurses can be there ready to support them. Instead of a dead-page, have a real person answering your client's questions by adding the chat widget to your site.

Abortion-vulnerable clients will also be offered **life-giving relationships**. You already do this - and it is wonderful! Extend that experience to clients even before they walk through the door with HopeSync and Infinite Worth. Relatable real-time communication, easy video chats, and scheduled texts will help that relationship thrive even before they reach your center.



Real-time texting

Receive client-initiated chats or start your own conversations with the easy-to-use chat interface. Choose to have nurses cover chats when you can't.



Built-in video chat

Video chat with your client in seconds. They don't even need any special software, they just click the link and they are talking with you!

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Text topical videos

Over 150 short videos to reach the client's hearts, while giving them the information they need. Covers over 50 topics of interest for abortion-vulnerable clients. Add your own content and hide any content you don't want to use.



Incoming Client →

Incoming Client Mar 24, 4:04pm

Can you send me information on the pill?

Advocate M... Mar 24, 4:05pm

Sure, I have a few short videos you can watch that will give you a lot of the information you need.

Advocate M... Mar 24, 4:05pm

ABORTION/MISSED PERIOD PILLS INFORMATION ★

Type # to use concern scripts

☐ Private Note # **Send**

Incoming Client
Client Number: +19282427322

HOPESYNC
Your number: +19286937216

Abortion Concern Tree

PERSONAL PRESSURES

- Your Body
- What Others Will Think
- Age
- Smoking & Alcohol Information
- Addiction & Drug Abuse Information
- I Don't Want To "Start Over"
- I Worry I Have Too Many Children Already
- Fear Of Birth Information

Schedule Texts for the Future

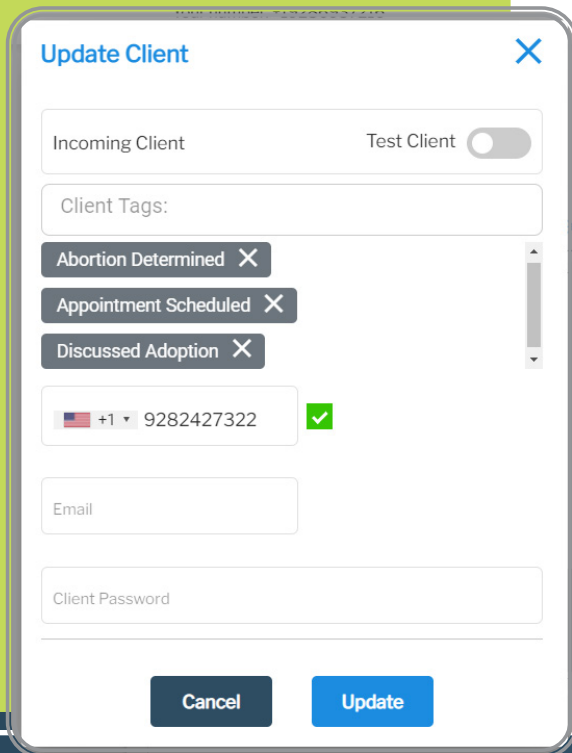
- Check-in with clients to keep the connection strong.
- Easily schedule texts to go out when it is best to reach your client.
- Send an appointment reminder text!

When would you like to send this text message?

Date: 12:00 PM ▼

[See previously scheduled texts.](#)

Remove/Cancel **Apply**

A screenshot of a mobile application form titled "Update Client" with a close button (X) in the top right corner. The form includes a "Test Client" toggle switch, a "Client Tags" section with three tags: "Abortion Determined", "Appointment Scheduled", and "Discussed Adoption", each with a close button. Below the tags is a phone number field showing "+1 9282427322" with a green checkmark. There are also fields for "Email" and "Client Password". At the bottom are "Cancel" and "Update" buttons.

Update Client

Incoming Client Test Client ☐

Client Tags:

Abortion Determined X

Appointment Scheduled X

Discussed Adoption X

+1 9282427322 ✓

Email

Client Password

Cancel Update

Conversation tagging

Reporting is key to determining how you are doing. The conversation tagging system and report, will give you insight into the inputs and outcomes of your client online conversations.

Add chat to your site

The included widget quickly adds chat to your site. Created for mobile devices, the widget integrates directly with your client's SMS. Fully customizable and integrated with the coverage schedule.

Chat with us right now. We are here to answer your questions.

Text us now



● We are online

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Adding 24/7 Pro-Life Nurse Chat

When you integrate your HopeSync account with the Infinite Worth Nurse Chat Board, they will answer your chats when you can't. You see the full chat history and can take over the chat at any time. The Nurse Chat Board will have access to your content and will work with you to answer in the way that is best for your center.

There is no additional cost for the Pro-Life Nurse Chat Board integration. They are part of Infinite Worth, a not-for-profit working to partner with centers to redirect the abortion determined and vulnerable from fear-to knowledge-to hope!

Client Conversations

Observation Only

Reach your client quickly

A few seconds after a client sends you a text, you are notified in HopeSync. If your not logged in, it is not a problem! The system will also text the phones of anyone on call. If no one can be on call, just partner with the Infinite Worth Nurse Chat Board. They will answer your texts when you cannot. You will be able to see the full chat messages between clients and nurses.

**HOPESYNC**

www.HopeSync.com | 1 (800) 858-3040

Pre-Written & Custom Scripts

Reply quickly with scripted responses written to be both relational and informational. You can use custom or stock scripts.

On-Call Scheduler

Create a schedule so that your chat-line is covered 24/7. Add the Infinite Worth Chat Line for times you are unable to cover (*no additional charge*).

— Make On Call Schedules

Workdays

Mon. 8am - Mon. 4:59pm

Tue. 8am - Tue. 4:59pm

Wed. 8am - Wed. 4:59pm

Thu. 8am - Thu. 4:59pm

Fri. 8am - Fri. 4:59pm

+ Add another time

Nights - First Shift

Fri. 5pm - Fri. 11:59pm

Thu. 5pm - Thu. 11:59pm

Wed. 5pm - Wed. 11:59pm

Tue. 5pm - Tue. 11:59pm

Mon. 5pm - Mon. 11:59pm

+ Add another time

EDIT SCHEDULE

Schedule Name: Nights - First Shift

Assign On-Call Advocate

On-Call Advocates: Infinite Worth Chat Board

Assign Back-up Advocates

Back-Up Advocates: No back-up advocates assigned

User added to schedule

Live Texting • Website Widget

Integrated Video Chat • Off-Hour Nurse Coverage

Real-Time Translations - Phd-Approved Scripts

Documented & Sharable Topic Videos